

## Office of the Mayor



**WHEREAS**, in 1968, 9-1-1 was designated as the universal emergency telephone in North America. Since that time, the 9-1-1 network has grown and improved exponentially, with the system serving Harris and Ford Bend Counties recognized as being one of the most advanced in the nation.

WHEREAS, from August 2014 through July 2015, our TCO's averaged 4200 non-emergency calls and spent approximately 90 hours on the phone per month. In 2014, they processed 2900 Fire and EMS calls and 17,000 police calls for service. This 17,000 calls do not include traffic stops, calls that the officers initiated, chemical releases and other informational calls. They also do not include all of the license plates checked, warrants confirmed, criminal histories ran, missing and stolen entries, entry validations and many other administrative duties.

**WHEREAS,** Deer Park Police Department's Telecommunications Officers, otherwise known as TCOs or dispatchers, are licensed by the Texas Commission on Law Enforcement Education (TCOLE). TCOLE is the same commission that licenses peace officers. The state has increased the training hours required for TCOs to obtain and maintain their licenses. Six TCOs with Deer Park including the supervisor, hold a Masters License which requires a minimum of 8 years of service and 500 hours of training.

**WHEREAS**, in order to recognize the efforts of over 1200 dedicated Telecommunicators, the Greater Harris County 9-1-1 has proclaimed September 11, 2015 as 9-1-1 Day. Chief Gregory L. Grigg on behalf of the Deer Park Police Department, has requested that the Mayor issue a proclamation in observance of this occasion.

NOW, THEREFORE, I, MAYOR JERRY MOUTON, City of Deer Park, Texas, by virtue of the authority vested in me by the Constitution and laws of the City of deer Park, Texas do hereby proclaim September 11, 2015 as

## 9-1-1 Day

I call upon the people of the City of Deer Park to observe this day in recognition of our telecommunicators who work tirelessly during these calls for emergency service to provide the public with the life-saving "link" to our police, fire and emergency services personnel.

IN WITNESS WHEREOF, I have hereunto set my hand and have caused the Official Seal of the City of Deer Park to be affixed hereto this first day of September, Two Thousand and Fifteen, A.D.

Jerry Mouton, Mayor City of Deer Park, Texas